



Get started with Teladoc Health

It's quick and easy to set up your account online. Simply visit the Teladoc Health website, click "Get started" or "Sign up," and then follow the instructions below.

1 Confirm benefits

Provide some information about yourself to confirm your eligibility.

Tell us about you

Enter your information just as it appears on your health insurance card or pay stub.

* Required

First Name*

Last Name*

Email*

Country*

ZIP code*

Sex assigned at birth*

Month of birth* Day* Year*

MM DD YYYY

☐ I received a Teladoc code from my employer or insurance company

Next

2 Find your coverage

Confirm the coverage that has been matched to you and click "Next" to proceed with account set up.

For members who have multiple coverage through another benefit provider or have an existing account:

- If registering via the app, select **your employer** as your benefits.
- Members who call should indicate their benefits originate **from their employer - provide the employer name.**

< Back

Confirm an existing account or create a new one

We'll verify the account you select with the contact information listed.

☒ Your Employer Name

Finish setting up this account - we'll walk you through the steps.

☐ CREATE A NEW ACCOUNT

Continue

Do not check the "I received a Teladoc code from my employer or insurance company".

3 Create account

Enter your contact information, username, password and security questions.

Finish creating your account

* Required

Create your username and password*

Username*

Password*

Confirm password*

Enter your information*

Address*

Address line 2 (Optional)

City*

Country*

State*

ZIP code*

Secure your account*

Security question 1*

Answer 1*

Security question 2*

Answer 2*

Security question 3*

Answer 3*

Visit preferences*

Country

Preferred Phone Number*

Preferred language for visits*

☐ TTY relay service needed (hard-of-hearing, speech impairment, or similar)



How did you learn about Teladoc?

☐ I accept Teladoc's [Notice of Privacy Practices](#), [Terms of Service](#) and [Notice of Nondiscrimination and Language Assistance](#).

Create account

Once your account is created, eligible dependents under 18 years of age can be added in your account settings under the primary member. Dependents older than 18 should follow the steps above to create their own account.

Set up your Teladoc Health account today

Visit TeladocHealth.com | Call 1-800-835-2362 | Download the app  

*Teladoc Health is not available internationally.

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